ALAMO TELECOM
TECHNOLOGY SOLUTIONS

SERVICES PORTFOLIO

8034 Culebra Rd, Ste 525, San Antonio, TX 78251,
https://alamotelecom.com
Phone: 844-644-6148

SUPPORT

- White glove service installation
- Personal project manager
- Contract management
- Service technicians
- Onsite employee training
- Ongoing support

SALES

SECURITY

- Penetration testing
- Security assessments
- Security awareness training
- Threat detection and incident response
- SOC/SIEM
- Dark web scanning

CTG MANAGED SOLUTIONS

- Disaster recovery business continuity
- Remote infrastructure
- Managed connectivity

MOBILITY

- Wireless service
- Event management
- Internet of Things (IoT)

ENERGY

- Backup power
- Solar and EV charging
- Water, waste, and expense
- Efficiency
- Electric and gas procurement

WAN AND NETWORK MONITORING SERVICES/ SD-WAN

- LAN & WAN network monitoring and design
- MPLS, software-defined WAN with built-in redundancy, coat, fiber and more internet options
- Fiber, cable, wireless, SD-WAN

SERVICE

CABLING AND INFRASTRUCTURE

- Cabling
- Infrastructure-as-a-Service (IaaS)

SOFTWARE AND SaaS

- Microsoft Office 365
- Microsoft assessments
- Microsoft Teams Voice
- Google Workspace
- IT Services Management (ITSM)
- Customer Relationship Management (CRM)

CLOUD COMPUTE TECHNOLOGY

- Virtual desktop
- Backup-as-a-Service (BaaS)
- Co-location
- Public, private, and hybrid
- Data center
- Disaster recovery

VOICE SERVICES, UCaaS, XCaaS, CCaaS

- Customized hosted or premise-based phone
- SIP trunking
- Collaboration tools
- Mobile integration options
- Video conferencing and SMS

PROJECT MANAGEMENT AND SUPPORT

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